

Information sheet

iPad lending program

Enjoy this iPad!

Important reminders:

- Return the iPad directly to the Welcome Desk
- Return the iPad fully charged
- Handle this iPad with care!

This kit contains:

- 1 iPad
- 1 iPad cover
- 1 Power adapter
- 1 USB to Lightning cable
- 1 Plastic handout sleeve with 3 handouts:
 - iPad lending program info sheet (this sheet!)
 - iPad Quick start guide
 - Recommended apps
- Evaluation survey



When you are ready to return this iPad, please complete the evaluation survey form included in the kit. Alternatively, you can take the survey online at

<https://www.surveymonkey.com/r/P8SD5KY>.

For full borrowing terms and conditions, please see the other side of this page.



Questions? Contact a library TechConnect team member at 604-982-3471 or email techconnect@cnv.org.

Borrowing this iPad kit constitutes the following terms and conditions:

1. iPads are for use by North Vancouver City Library cardholders in good standing, 19 years of age or older. Customers younger than 19 must have a parent borrow the iPad on their parent's account.
2. iPads are circulated for out-of-library use for a **28-day loan period** and are not renewable.
3. While we do not charge overdue fees, if a Chromebook is **more than a week overdue it will be remotely disabled and wiped**, and all personal data will immediately be removed.
4. If the Chromebook is not returned after 90 days a **total replacement cost of \$655 + tax will be charged to your account** (see cost breakdown below)
5. If the iPad is lost, stolen, or damaged, or electronic device accessories are lost, stolen, or damaged, the borrower will be held responsible for all applicable replacement costs up to \$625.00, plus a \$30 processing fee as follows:
 - iPad: \$500.00 + tax
 - iPad cover: \$75.00 + tax
 - iPad power adapter: \$25.00 + tax
 - Lightning to USB cable: \$25.00 + tax
6. You must return the iPad to a staff member at the Welcome Desk, or call 604-998-3450 / email info@nvcl.ca to arrange for contactless return. **Do not place the iPad in the returns slot — there is a \$10 fee for iPads put in the returns slot.**
7. When returning in person, the borrower must remain at the desk until staff have verified that all pieces are accounted for and that the device is working.
8. **You must return the iPad with the battery charged.** If the iPad is not charged upon return you will need to wait at the Welcome desk until it charges sufficiently for staff to verify that it is working.
9. The North Vancouver City Library is neither financially responsible nor liable in any way for user data, computer applications, or other material uploaded or downloaded to the iPad by you, or for the loss of same.
10. The North Vancouver City Library is neither financial responsible nor liable in any way for purchases of apps, in-app purchases, or subscription costs incurred by the borrower. The borrower is responsible for managing any ongoing subscription, including unsubscribing from a service, during and after borrowing an iPad.
11. The borrower is fully responsible for any iPad they borrow from North Vancouver City Library, and for its safe and timely return to a Library staff member at the Welcome Desk of the North Vancouver City Library.

If the iPad is damaged, lost, or stolen, or any accessories are missing, or late fees are incurred, the borrower is fully responsible for all applicable charges, and agrees to pay these charges as assessed by the North Vancouver Library.